

HELP DESK SERVICES









Freedom to focus on your business

At All Lines Technology, we staff a state-of-the-art secure support facility, 24x7x365, so you don't have to. One of the biggest challenges in today's IT, is finding, hiring, training and retaining talented Tier 1 and Tier 2 support personnel. An even bigger challenge is doing so in the face of changing needs.

We are staffed by experienced IT professionals. Our help desk analysts are trained and evaluated regularly to keep them up to date on all our customers' applications and technologies.

By providing competitively priced short and long-term contracts, our block programs or pay-as-you-call approaches help you efficiently support your customer base. Whether you need call support for a big bang roll out, an augmentation team to take your off hour and weekend calls, or a complete 24x7x365 outsourced Service Desk solution.

All Lines Technology has you covered.